## Resolution #5 – Niagara Peninsula, Halton and Eastern Valley SCIAs – Membership Platform

- **WHEREAS** Membership and its revenue is a major income for OSCIA, Local Association and Regions, and;
- **WHEREAS** Since COVID, rebuilding Membership in the Local Associations and Regions has been paramount, and;
- **WHEREAS** Online Membership renewals and/or payments are services offered by many Agricultural Organizations in the Province, and;
- **WHEREAS** OSCIA's Membership Platform has been undergoing changes since leaving the Wild Apricot platform, and;
- **WHEREAS** The Membership Platform in its current state is still an unreliable and cumbersome way to process Memberships.
- **THEREFORE, BE IT RESOLVED,** that the OSCIA put sufficient resources to either improve the usability/reliability of the Membership Platform or find another platform that will meet the needs of the Members and Administrators, and;
- **FURTHER, BE IT RESOLVED,** that a fully functioning platform be in place by November 1<sup>st</sup>, 2024.

MOVED BY John Poel	SECONDED BY Peter Lambrick
· · · · · · · · · · · · · · · · · · ·	Halton

Carried.

ACTION – OSCIA IT will begin work on improving and updating the Membership Platform, with a launch date of November 1, 2024. This will include increased efficiency and a clearer user interface for member use.

